



IMPORTANT NOTICE:

In order for dogs to be accepted into "ELITE PETS CONSULTANCY" F.Z.E. they must meet the following requirements:

- Older than 3 months of age
- De-wormed
- Fully vaccinated and re-vaccinated with 2 (two) Parvo virus vaccines
- Vaccinated with Rabies vaccine
- Protected from ticks and fleas by Bravecto tablet only
- Be in possession of an up-to-date vet card/passport, a copy of which shall be retained at the facility's premises.

Terms & conditions:

- ❖ Upon acceptance into "ELITE PETS CONSULTANCY" F.Z.E. your dog will undergo 3-4 days of mental & physical observation by our trained staff to establish which approach would be best for your puppy/dog.
- ❖ The results of the training at the end of the training course will depend purely on the breed, personality, character, and willingness and ability to learn. In the event that the dog is unwilling to learn or is unable to understand the training methods, the trainer will then contact the owner to discuss solution.
- ❖ Once the owner and "ELITE PETS CONSULTANCY" F.Z.E. have agreed upon the correct course of training, the owner should select a specific time frame in which they will specify the day and time they will attend the training with their dog.
A minimum of 2-3 days is required per week in order for the dog to successfully become obedient to the owner.
- ❖ The trainer agrees to provide professional and specific dog training and teaching techniques for both owner and dog.

- ❖ The owner must inform **"ELITE PETS CONSULTANCY" F.Z.E.** of any training session cancellations 24 hours in advance.
- ❖ Payment is to be made in advance by means of EFT, cash, or check. In the event of two payments, 50% shall be payable at the beginning of the training. The balance must be paid by post-dated check no more than 15 days from the first payment.
- ❖ If the owner chooses to leave the training course prior to completion for personal reasons, no part of the amount will be refunded to the owner effective from the start date of the training program.
- ❖ The **"ELITE PETS CONSULTANCY" F.Z.E.** reserves the right to terminate this contract, retain all money, and dismiss the owner and the dog from the training course for the following reasons:
 - ❖ Failure to pay program fees on time
 - ❖ Frequent lesson cancellations
 - ❖ Lack of proper practice with the dog during the training session
 - ❖ Misconduct of the owner such as disrespect for the trainers, the facility, or unreasonable expectations
 - ❖ Mishandling or abuse of dogs

HEALTH TERMS & CONDITIONS

Owner's responsibilities:

- ❖ Your dog/s must be fully health protected prior to entering **"ELITE PETS CONSULTANCY" F.Z.E.** In the event that your dog becomes infected with a virus, such as Parvo virus, Tick bite fever, or acquires Lyme disease or Babesia from tick bites, **"ELITE PETS CONSULTANCY" F.Z.E.** and the trainers assume NO responsibility, as it is mandatory for all dogs to be fully vaccinated, de-wormed, and protected by Bravecto tablet prior to entering **"ELITE PETS CONSULTANCY" F.Z.E.** training facility. It is the responsibility of the owner to take their dog to the vet for the correct treatment. In the event of a dog being sick, the training course will be temporarily suspended from the date when the dog leaves the facility. The training course will resume once a professional vet has declared the dog disease free and in good health, and able to continue with the training course.
- ❖ If your dog has a predisposition of hip dysplasia, elbow dysplasia, or joint issues, and this is observed during the training, the trainer will immediately inform the owner for the dog to undergo a medical checkup to prevent further health issues. Genetic health conditions such as hip/elbow dysplasia or problems with joints, hearing, eyes or any genetic conditions are not the responsibility of the facility or its trainers.

"ELITE PETS CONSULTANCY" F.Z.E.'s responsibilities:

- ❖ If the dog is injured during the training course the costs associated with the health and recovery will be covered by **"ELITE PETS CONSULTANCY" F.Z.E.**
- ❖ **"ELITE PETS CONSULTANCY" F.Z.E.** shall exercise reasonable care to maintain a clean, safe, and secure environment for the training period that the dog is in the care of **"ELITE PETS CONSULTANCY" F.Z.E.**
- ❖ The dog shall receive proper and regular nutrition, shall be cleaned and groomed as is reasonably necessary; and shall not be allowed off **"ELITE PETS CONSULTANCY" F.Z.E.** premises without the written consent of the owner.
- ❖ The dog will be trained to perform as shown by demonstration and agreed upon as per contract.

FOOD TERMS AND CONDITIONS

- ❖ Basic nutrition is provided by **"ELITE PETS CONSULTANCY" F.Z.E.** If your dog requires specific diet such as a vet prescription diet, digestion specific food, skin allergy specific food, or home-cooked food, this should be provided to **"ELITE PETS CONSULTANCY" F.Z.E.** by the owner as **"ELITE PETS CONSULTANCY" F.Z.E.** hold no responsibility for special diets. Any special dietary requirements must be discussed prior to the training course.
- ❖ Any special medicines needing to be administered to the dog should be discussed with the facility prior to enrolling in the program.

OVERSTAY TERMS AND CONDITIONS:

- ❖ The first 5 days of overstay will be free in the event that the training commands have not been fully transferred to the owner, in the event the owner is unable to collect the dog due to health issues or is not in the country.
- ❖ After 5 days there will be an overstay charge of AED 120 (ONE HUNDRED AND TWENTY DIRHAM) per day. **"ELITE PETS CONSULTANCY" F.Z.E.** will contact the owner at the end of the training course to arrange dog collection. In the event that the dog will remain in overstay and this is agreed upon between the owner and **"ELITE PETS CONSULTANCY" F.Z.E.** the amount should be paid in advance for the agreed upon duration of overstay. **In the event that the facility is unable to reach the owner through phone or messages or the owner is not responding to the facility for a duration of 20 days, or has failed to make payment after the initial 5 days, total 25 (TWENTY FIVE DAYS), the dog will become the property of "ELITE PETS CONSULTANCY" F.Z.E.**
- ❖ **"ELITE PETS CONSULTANCY" F.Z.E.** has the full right to give the dog up for adoption or sell the dog in order to retain the costs.



DECLARATION

I understand and agree that **ELITE PETS (henceforth known as 'the facility')** hold no responsibility for any dog that causes damage or harm to people, property, or other dogs due to improper handling by the owner outside of this facility.

The training courses are as follows:

- ❖ Socializing training
- ❖ Behavior problems training
- ❖ Basic Obedience training
- ❖ Advanced Obedience training
- ❖ Protection of Private Properties
- ❖ Personal protection

I, _____ accept and agree that if my dog has not been collected at the end of the training course and the fees have not been paid to the facility or the dog goes into an overstay period of more than 20 (TWENTY DAYS), the dog shall then become the property of the facility.

Elite Pets Consultancy F.Z.E. reserves the right to place the dogs for adoption or to sell the dog in order to recover any outstanding cost incurred.

I agree to and understand the Terms & Conditions
of "ELITE PETS CONSULTANCY" F.Z.E.

Owner: _____

Elite Pets: _____

Date: _____